# Prebuilt queries interview questions – early design

## Objective of interview

* Assess the users’ understanding of the prebuilt query functionality
* Evaluate if and how the users would use this functionality
* Understand if the flow would meet their needs

## Intro

Thank you agreeing to have a chat with me today.

With my colleague Asiyah Sarwar, we are part of the UX design team. Our goal is to make sure that the COSAIN applications look good, but more importantly that they are easy to use, intuitive and meet our users’ needs.

The goal of this session is to gather your feedback on a new functionality that we would like to implement. I would like to start by asking you a few background questions, then show you the early designs and flow for this functionality and ask you a few questions about it. It is important to remember that there are no right or wrong answers, and don’t worry that you’re going to hurt my feelings. I am doing this to make sure the functionality meets the needs of our users, so please share your honest thoughts as we go along. Please feel free to ask any questions you like. It’s a great way for me to understand your thoughts.

As per the consent form that you signed, this session will be recorded, and the video deleted within 60 days.

Any questions before we begin? I’ll start the recording.

### Background questions

* What is your role?
* How long have you been using QB and which other COSAIN product do you user?
* How would you describe your experience with QB?
* How do you user QB in your role?

### Kick-off

We are planning to introduce a wizard that would help users to build better queries, faster. The wizard would guide the users through a few simple steps to build queries in seconds in case of major incidents and would also help users that are intimated or confused by COSAIN. *How far do I go to explain the functionality?* The user would start off by selecting one of our popular queries and then customize it to their needs. In this session, I want to go through the design that been created so far, so you can give me your honest feedback.

* From what I have explained so far, what do you think of the functionality?
* How would you use this functionality?

### Screen 1 – Popular queries options

Open the page and scroll to show the entire page

* What do you think this page is for?
* What do you think of the layout of the page?
* What do you think of the list of popular queries?
  + How do you feel about the number of options available?
  + What would your remove?
  + What would you add?

### Screen 2 – Filter by keywords

* What do you think is expected here?
* Is there something else that you would expect to see here?

### Screen 3 – Report schedule

* What are your thoughts on this page?

Is there any other information that you would like to see on this page?

### Screen 4 – Review

* What do you understand this page does?
* How useful do you think this table is?
* What do you think happens when you click on the “Create query” button?

### Wrap up

* Overall, what do you think of the flow of the functionality?
* Is there anything that you felt was missing?
* Is there any thing that you would change about the functionality that you have just seen??
* Now that you have seen the functionality, has your opinion about it evolved at all?
* Do you have any additional thoughts about what you have seen today?

### Conclusion

Thank you for your time, your feedback is extremely valuable and will help us to make the right changes to the product.

* Can you think of anything else you would like to add?
* Any questions you would like to ask me about the project?
* Overall, what did you think of that experience? Was it what you were expecting?
* Would you mind being contacted to provide more feedback about Query Builder or any other COSAIN product?

Follow up questions

* Can you tell me more about this?
* Why is that important to you?
* How does this help you?
* Why is this a problem?
* How does that impact you?
* How often do you have to do that?
* How do you get around this issue?
* That’s interesting can you tell me more about that? Can you give me an example?